



ST. JOSEPH'S COLLEGE FOR WOMEN

Kangeyam Road, Tirupur - 641 604.

Affiliated to Bharathiar University, Accredited with Grade "B+" by NAAC

Ph: 0421 - 2427575, 94874 04045 | E-mail: sjcfw@yahoo.co.in

Timely Redressal of the grievances through appropriate committees

Name of the Applicant : G. Prema
Class : II B.Com
Description of the complaint : Napkin Disposal machine are faulty
Date of application : 18.02.2020
Date of Scrutiny : 21.02.2020
Duration taken for solving the Grievance : 3 Days

About the grievance

Students reported a dissatisfaction towards the Napkin Disposal machine are faulty and not in proper working condition. The respective committees and authorities with the situation and asked to take installed the new machine.

Grievance Form

St. Joseph's College For Women, Tirupur-641604 Grievance Cell Application for submitting requests / complaints / grievances	
1	Name of the applicant G. Prema
2	Class and Roll No. II B.Com
3	Phone Number 984766906
4	Date of application 18.02.2020
5	Name of the Father / Mother R. GUNESAN / G. ANITHA
6	Name of the Tutor Dr. S. Prema
7	Objective of the application Request / Complaint / Grievance
8	Description of the request / complaint / grievance: (If the description is long, the reverse of the sheet may be used) The Napkin Disposal machines are faulty in some places and not in proper working condition.
9	Signature of the applicant G. Prema
10	Signature of the tutor Dr. S. Prema
11	Signature of the head of the department R. Gunesan
(For the use of the Grievance Cell)	
1	Date of the scrutiny of the application 20.02.20
2	Date of the enquiry 21.02.20
3	Action Taken : The machines were not working properly. Hence new machines were installed.
4	Response of the applicant after the necessary action has been taken Satisfactory / Not satisfactory Satisfactory
5	Signature of the applicant G. Prema
6	Signature of the coordinator of the grievance cell Dr. S. Prema





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Name of the Applicant : R.Abinaya
Class : II BBA
Description of the complaint : Need Extra Lab for Practical
Date of application : 05.08.2022
Date of Scrutiny : 10.08.2022
Duration taken for solving the Grievance : 15 Days

About the grievance

Students reported they need extra Lab Hours for their Practical Paper in Computer Lab. The respective committees and authorities with the situation and asked to provide the extra lab hours to do their practical.

Grievance Form

St. Joseph's College for Women, Tirupur-641604 Grievance Cell Application for submitting requests / complaints / grievances	
1	Name of the applicant R.Abinaya
2	Class and Roll No. II - BBA
3	Phone Number 9965414012
4	Date of application 05.08.22
5	Name of the Father / Mother Ravi Kumar.P, Rupavathi.R
6	Name of the Tutor G. Shanmuga Devi
7	Objective of the application Request / Complaint / Grievance
8	Description of the request / complaint / grievance: (If the description is long, the reverse of the sheet may be used.) Need Extra Lab hours for Practical
9	Signature of the applicant R.A.A
10	Signature of the tutor G. S. Devi
11	Signature of the Head of the Department B. S. Devi
(For the use of the Grievance Cell)	
1	Date of the scrutiny of the application 10.08.22
2	Date of the enquiry 16.08.22
3	Action Taken: The request of the students was considered and their claim were made to increase the lab hours
4	Response of the applicant after the necessary action has been taken Satisfactory / Not satisfactory Satisfactory ✓
5	Signature of the applicant R.A.A
6	Signature of the coordinator of the grievance cell V. S. Devi





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Name of the Applicant : S.V.Aarthi
Class : II BBA
Description of the complaint : Need Additional Bus Facility
Date of application : 07.01.2019
Date of Scrutiny : 11.01.2019
Duration taken for solving the Grievance : 3 Months

About the grievance

Students reported they need additional bus facilities for some specific areas. The respective committees and authorities discussed with management and suggested to buy new bus.

Grievance Form

St. Joseph's College for Women, Tirupur-641604 Grievance Cell Application for submitting requests / complaints / grievances		
1	Name of the applicant	S.V. Aarthi
2	Class and Roll No.	I st - BBA
3	Phone Number	9842216221
4	Date of application	07.01.2019
5	Name of the Father / Mother	R. Sourdharaj, S. Vijaya
6	Name of the Tutor	Dr. H. Ajitha MBA., Ph.D., NET
7	Objective of the application	Request / Complaint / Grievance
8	Description of the request / complaint / grievance: (If the description is long, the reverse of the sheet may be used.) Need bus Facilities	
9	Signature of the applicant	S.V. Aarthi
10	Signature of the tutor	[Signature]
11	Signature of the Head of the Department	[Signature]
(For the use of the Grievance Cell)		
1	Date of the scrutiny of the application	11.01.2019
2	Date of the enquiry	14.01.2019
3	Action Taken: The request was considered and a new bus was purchased in the month of April.	
4	Response of the applicant after the necessary action has been taken	Satisfactory / Not satisfactory Satisfactory
5	Signature of the applicant	S.V. Aarthi
6	Signature of the coordinator of the grievance cell	[Signature] 29/01/21





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Name of the Applicant : K.Sowmya
Class : II BBA
Description of the complaint : AC is Faulty in Computer Lab
Date of application : 08.12.2022
Date of Scrutiny : 16.12.2022
Duration taken for solving the Grievance : 4 Months

About the grievance

Students reported a dissatisfaction towards the AC machine are faulty and not in proper working condition. The respective committees and authorities with the situation and asked to take installed the new AC machine in the computer lab.





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Grievance Form

St. Joseph's College for Women, Tirupur-641604	
Grievance Cell	
Application for submitting requests / complaints / grievances	
1	Name of the applicant K SOWMYA
2	Class and Roll No. II - BBA
3	Phone Number 9456728289
4	Date of application 08.12.2022
5	Name of the Father / Mother P. S. Kamunakaran, K. Bhuvaneshwari
6	Name of the Tutor G. Shanmugapriya MBA, M.Phil., TNDCA
7	Objective of the application Request / Complaint / Grievance
8	<p><u>Description of the request / complaint / grievance:</u> (If the description is long, the reverse of the sheet may be used.)</p> In Job, AC is not properly working
9	Signature of the applicant P. S. Kamunakaran
10	Signature of the tutor G. Shanmugapriya
11	Signature of the Head of the Department B. S. Srinivasan

(For the use of the Grievance Cell)	
1	Date of the scrutiny of the application 16.12.22.
2	Date of the enquiry 19.12.22.
3	Action Taken: The AIC was replaced in the month of April.
4	Response of the applicant after the necessary action has been taken Satisfactory / Not satisfactory
5	Signature of the applicant K. S. Srinivasan
6	Signature of the coordinator of the grievance cell G. Shanmugapriya 08/10/22



G. Shanmugapriya
PRINCIPAL
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